IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Moitroux

System and Method of Enterprise Systems and Business Impact RECEIVED

Management

Management

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PTO/SB/21 (01-03) Approved for use through 04/30/2003. OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE nder the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. **Application Number** 09/990,283 **TRANSMITTAL** Filing Date July 6, 2001 **FORM** First Named Inventor Jean-Marc Trinon Art Unit (to be used for all correspondence after initial filing) 2152 **Examiner Name** Unassigned **Attorney Docket Number** 149-0116US Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication Fee Transmittal Form to Group Drawing(s) Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to Group Petition Amendment/Reply (Appeal Notice, Brief, Reply Brief) Petition to Convert to a Proprietary Information **Provisional Application** After Final Power of Attorney, Revocation Status Letter Affidavits/declaration(s) **Change of Correspondence Address** Other Enclosure(s) (please Terminal Disclaimer **Extension of Time Request** Identify below): Request for Refund **Express Abandonment Request** Return Postcard. CD, Number of CD(s) Information Disclosure Statement Remarks Certified Copy of Priority Document(s) JUN 1 6 2003 Response to Missing Parts/ Incomplete Application Technology Center 21d0 Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Coe F. Miles OL Individual Signature Date June 9, 2003

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